EXCERPT FROM THE MINUTES OF THE 9th REGULAR SESSION FOR CY 2024 OF THE 11th SANGGUNIANG BAYAN OF MONCADA, TARLAC HELD ON THE 18th DAY OF MARCH 2024 AT THE SB SESSION HALL, SB-ABC-SK BUILDING.

PRESENT:

HON. RAMON BENITO M. AQUINO	**..VICE MAYOR / PRESIDING OFFICER**
HON. JANIUS M. YASAY	**..MEMBER**
HON. RODOLFO C. ESPEJO, JR.	**..MEMBER**
HON. ALBERTO C. MARZAN, JR., MD	**..MEMBER**
HON. THELMAFLOR A. ESPEJO	**..MEMBER**
HON. CELESTE A. AYSON	**..MEMBER**
HON. GEORGE MICHAEL P. AGUILAR	**..MEMBER**
HON. DEAN MICHAEL V. DUQUE	**..MEMBER**
HON. BERNADINE C. FERRER	**..LNB PRESIDENT**

ABSENT:

HON. CONSTANTE NESTOR A. FAVIS	**..MEMBER**
HON. JAYVEE B. NATIVIDAD	**..MFSK PRESIDENT**

RESOLUTION NO. 2024-028

RESOLUTION ADOPTING THE 2024 REVISED CITIZENS' CHARTER OF THE MUNICIPAL GOVERNMENT OF MONCADA, TARLAC AS A MECHANISM FOR IMPROVING EFFICIENCY OF DELIVERING GOVERNMENT FRONTLINE SERVICES

Sponsored by: Coun. Janius M. Yasay
Chairperson, Committee on Legal Matters and Good Governance

WHEREAS, the Municipal Government of Moncada, Tarlac is committed to providing efficient, transparent, and accessible frontline services to its constituents;

WHEREAS, the Citizens' Charter serves as a mechanism to inform citizens of their rights and responsibilities, as well as the services offered by the local government unit (LGU), along with the corresponding procedures and service standards;

WHEREAS, the Municipal Government of Moncada, Tarlac recognizes the need to continuously enhance and update the Citizens' Charter to reflect changes in services, procedures, and standards, thereby improving the efficiency and effectiveness of service delivery;

WHEREAS, the 2024 Revised Citizens' Charter of the Municipal Government of Moncada, Tarlac has been drafted, taking into account the feedback and recommendations from various stakeholders, as well as aligning with the current needs and priorities of the community;

NOW, THEREFORE, on motion by Coun. Janius M. Yasay, duly seconded;

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RESOLVED, that this Sanggunian, acting on the favorable recommendation of the Committee on Legal Matters and Good Governance, hereby adopts the 2024 Revised Citizens' Charter of the Municipal Government of Moncada, Tarlac as a mechanism for improving efficiency of delivering government frontline services;

RESOLVED, FURTHER, that copies of this Resolution be furnished all concerned offices and agencies for their information and appropriate action;

CARRIED.

CERTIFIED to have been duly ADOPTED on the above-mentioned date and place:

JAYVEE G. GALLETES
Acting Secretary to the Sanggunian

ATTESTED AND CERTIFIED TO BE DULY ADOPTED:

RAMON BENITO M. AQUINO
Vice Mayor & Presiding Officer

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